



To Robertson Road School, Parents, Families and Whanau,

NZ Uniforms are extremely proud to be the exclusive retail supplier of the Robertson Road School uniform to your community. As a team we work hard to provide good quality uniforms that stand up to school life for a great price. We work closely with our factories and supply partners to ensure that all products are tested and meet the high standards that we set. Due to our high standards we have made the decision to move the manufacture of your fleeces from one factory to another, as we were not happy with the quality of the fleeces. Doing this has caused a delay in the delivery time. The school fleeces are now expected on the 8th of July.

We understand this is a long time to wait in the colder months, so we are offering a sweatshirt as an interim option for students. So if you ordered and pay for a fleece we will give you a sweatshirt for your child to wear until the fleeces arrive. Once the fleeces arrive we will give you a call and get these straight out to you. If you already have a paid fleece backorder the team will be calling you to arrange to get the sweatshirt to you.

New Zealand Uniforms would like to formally apologise to the Robertson Road School community for any inconvenience this has caused you. We can assure you that we have put measures in place to ensure this does not happen in the future. We would like to thank you for your ongoing support and we look forward to seeing you in store again soon.

Kind regards

A handwritten signature in black ink that reads 'S. Taylor'.

Sarah Taylor
Regional Retail Manager Auckland/Otago
NZ Uniforms